

What are your five biggest “time takers” in WIC?

1. Cert and Recert no shows, the 30-45 minutes that we now have no one to serve and then the next appointment time that will be needed to certify the client.
2. With the stress of trying to keep our numbers up so that we don't have our budget cut any further I do follow up on all no show clients. Which includes phone call and letters.
3. Charting. I find myself performing far more educations than I seem to get in the progress notes, but I still find charting in the progress notes, especially givens such as checking ID and distributing drafts each appointment that the client comes in for an appointment, discussing growth charts with client of measurements, just for example.
4. The time study is still too time consuming.
5. It has been very time consuming to educate the stores and clients on the approved food list changes.

What does Montana WIC require of local agencies which is not required by WIC Federal Regulations?

Since I am not an expert of the Federal Regs I will just mention a few things that I question.

1. Could we have the CPA be Aides that have worked in the program a year and can pass a competency test to be a “certifier” of the clients and the RD or RN could do nothing but education contacts with each client and high risk clients educations? It would be a more efficient use of WIC dollars since the RD or RN could see at least twice as many clients in a day.
2. Is it required by the Feds to receive 12 hours of continuing educations each year. Where we live it is almost always at least 6 hours of travel both ways plus the classes.